

Vet Center Survey

Today's Date: \_\_\_\_\_

1. With what VA Medical Center is your Vet Center affiliated?

\_\_\_\_\_

2. What are your Vet Center's hours of operation?

\_\_\_\_\_

3. Does your Vet Center have evening hours? \_\_\_ Yes \_\_\_ No  
and weekend hours? \_\_\_ Yes \_\_\_ No

4. What is your Vet Center's policy on late arrivals?

\_\_\_\_\_

5. What is the Vet Center's policy on rescheduling appointments?

\_\_\_\_\_

6. Do you feel your Vet Center is adequately staffed?

\_\_\_ Yes \_\_\_ No \_\_\_ No Opinion

7. Is there a family therapist on staff?

\_\_\_ Yes \_\_\_ No \_\_\_ Don't Know

8. Is there a woman counselor on staff \_\_\_ Yes \_\_\_ No \_\_\_ Don't Know

9. Is there a minority counselor on staff \_\_\_ Yes \_\_\_ No \_\_\_ Don't Know

10. Are there substance abuse counselors and/or groups at your Vet Center?

\_\_\_ Yes \_\_\_ No \_\_\_ Don't Know

11. Is there a Military Sexual Trauma (MST) counselor at your Vet Center?

\_\_\_ Yes \_\_\_ No \_\_\_ Don't Know

12. Is there help with Compensation and Pension claims provided at least part-time at your Vet Center?

\_\_\_ Yes \_\_\_ No \_\_\_ Don't Know

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13. Does your Vet Center provide any assistance with finding employment?

Yes  No  Not Sure

If there is, is it helpful?

Yes  No  No Opinion

14. How does your Vet Center address suicide prevention?

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15. Do you know the steps taken by your Vet Center for suicide prevention?

Yes  No

16. If someone in your group dies by suicide, what is done to address this?

**For the next four questions:**

*On a scale from 1 to 10 circle one:*

17. How would you rate the physical space and accommodations of the Vet Center?

<i>Unacceptable</i>		<i>Adequate</i>		<i>Excellent</i>					
1	2	3	4	5	6	7	8	9	10

18. How were you treated by the Reception Desk at the Vet Center?

<i>Unacceptable</i>		<i>Adequate</i>		<i>Excellent</i>					
1	2	3	4	5	6	7	8	9	10

19. How would you rate the treatment you received at the Vet Center?

<i>Unacceptable</i>		<i>Adequate</i>		<i>Excellent</i>					
1	2	3	4	5	6	7	8	9	10

20. If you needed services from the VA Medical Center, how would you rate the cooperation between Vet Center and your VA Medical Center?

<i>Unacceptable</i>		<i>Adequate</i>		<i>Excellent</i>					
1	2	3	4	5	6	7	8	9	10

Please provide any additional comments: *(Feel free to attach extra pages as needed.)*